

REPORT TITLE: ANNUAL COMMUNITY SAFETY PERFORMANCE UPDATE

6 MARCH 2024

REPORT OF CABINET MEMBER: Cllr Kathleen Becker, Community and Engagement

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WARD(S): ALL

#### PURPOSE

As the Crime and Disorder committee, the Scrutiny Committee is responsible for reviewing and scrutinising the decisions and work of the Community Safety Partnership (CSP). This report provides an update on the progress made by the Partnership against the priorities and actions emerging from the Strategic Assessment 2023. It covers the period 1 April 2023 to 31 December 2023<sup>1</sup>.

#### RECOMMENDATIONS:

1. That the Committee acknowledge the Community Safety Partnership (CSP) progress report and agree any matters of significance to draw to the attention of the Cabinet Member for Community and Engagement or Cabinet generally.

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<sup>1</sup> Data – only the first three quarters of 2023/24 data has been collected due the timing of the Scrutiny Committee.

## IMPLICATIONS:

### 1 COUNCIL PLAN OUTCOME

- 1.1 Tackling the Climate Emergency and Creating a Greener District
- 1.2 The Neighbourhood Services & Community Safety Team now have 6 electric fleet vehicles, with one remaining petrol vehicle that will be changed for either a hybrid or electric van when the lease is due for renewal.
- 1.3 Homes for all
- 1.4 N/A
- 1.5 Vibrant Local Economy
- 1.6 The CSP works in partnership with the BID, Police and WCC Licensing to reduce crime & disorder around the night-time economy (NTE). The CSP was successful in the Safer Streets 5 funding round for a VAWG (Violence Against Women and Girls) project. The focus for the project will be around public place NTE.
- 1.7 Living Well
- 1.8 The Neighbourhood Services & Community Safety team works across the council and with external partners to improve the quality of life for those living, working or visiting Winchester by targeting prolific offenders and perpetrators of ASB.
- 1.9 The Community Safety Partnership successfully supported OPCC grant fund applications from Yellow Brick Road and Catch 22 to provide face to face youth mentoring opportunities and the extension of youth outreach projects.
- 1.10 Your Services, Your Voice
- 1.11 Two Community Engagement Officers are now in post, focusing on providing opportunities for the residents of Winchester to 'have a say' about services provided by the council.

### 2 FINANCIAL IMPLICATIONS

- 2.1 The work undertaken by the Community Safety Partnership is funded from the General Fund District (£134k), Town (£50k), and Housing Revenue Account (£124k) revenue budgets. It is also supported via Government grant funding as commissioned projects, managed by the Office of the Police and Crime Commissioner or as independent grant funding bids direct to the Home Office.
- 2.2 The direct budgets allocated for the delivery of the city council's Neighbourhood Services & Community Safety team for the financial period 2023/24 is £308k.

### 3 LEGAL AND PROCUREMENT IMPLICATIONS

- 3.1 Sections 19 of the police & crime act 2006, requires the city council to have a crime & disorder committee', which has the power to:
- a) Review and scrutinise decisions made, or other action taken, in connection with the discharge by the 'responsible authorities' of their crime & disorder functions.
  - b) Make reports or recommendations to the local authority with respect to the discharge of those functions.
- 3.2 The term 'responsible authorities' refers to the bodies and persons covered by section 5 of the Crime and Disorder Act 1998, which includes, the City and County Councils, National Probation Service, Hampshire & Isle of Wight Constabulary, Hampshire and Isle of Wight Fire & Rescue Service and Integrated Care Board (ICB – formerly CCG's).
- 3.3 As the city council operates executive arrangements (with a Cabinet), the 'crime and disorder committee' must be a Scrutiny Committee.
- 3.4 The role of the crime and disorder committee is to act as a 'critical friend' of the CSP, providing it with constructive challenge at a strategic level rather than adversarial operational level.
- 3.5 There are no procurement implications as a result of this report.

### 4 WORKFORCE IMPLICATIONS

- 4.1 None

### 5 PROPERTY AND ASSET IMPLICATIONS

- 5.1 None

### 6 CONSULTATION AND COMMUNICATION

- 6.1 The development of the community Safety Strategic Assessment and the subsequent delivery plan is completed in consultation with statutory and non-statutory partners and community representatives.

The Cabinet Member for Community and Engagement is the chair of the CSP and is kept fully informed of partnership activity via the Neighbourhood Services & Community Safety Manager

### 7 ENVIRONMENTAL CONSIDERATIONS

- 7.1 The Neighbourhood Services & Community Safety Team are just short of their target to achieve a 100% electric fleet vehicles. The service now has 6 electric fleet vehicles, with one remaining petrol vehicle that will be changed for either a hybrid or electric van when the lease is due for renewal.

## 8 PUBLIC SECTOR EQUALITY DUTY

- 8.1 The council has a statutory duty under section 149 of the Equalities Act 2010 that requires public bodies to consider the needs of all individuals in their day-to-day work and in the course of their work supporting the Partnership, officers must have due regard to the Public Sector Equality Duty (PSED).
- 8.2 More specifically, officers have an understanding of the protected characteristic groups as set out in the Equality Act 2010 and have due regard to eliminate unlawful discrimination, harassment and victimisation as well as advanced equality and foster good relations between people who share a relevant protected characteristic and those who do not.
- 8.3 This report provides an update on the progress made by the CSP against the priorities and actions emerging from the Strategic Assessment 2023 and not requesting any decisions. The report is for noting and raising issues only and therefore an equalities impact assessment is not necessary at that point.

## 9 DATA PROTECTION IMPACT ASSESSMENT

- 9.1 The CSP is governed by legislative powers in relation to the sharing of information for the purposes of managing risk around crime & disorder, i.e. the power to share via the Police, Crime, Sentencing and Courts Act 2022 (amendment to section 115 of the Crime and Disorder Act 1998). The storage and security of personal data within the confines of the service is managed in line with statutory, council policies and service retention schedules.

10 RISK MANAGEMENT

<b>Risk</b>	<b>Mitigation</b>	<b>Opportunities</b>
Financial Exposure	N/A	N/A
Exposure to challenge – legal statutory duty for the city council to provide scrutiny functions set out in s.19 and 20 of the Police & Crime Act 2006.	Ensure that an annual report is placed before Scrutiny Committee which enables feedback on the partnership work programme.	
Innovation		
Reputation	<p>Ensure that all ward members are fully appraised of issues in identified ASB hot spot locations in order to manage expectation.</p> <p>Ensure the professional integrity of all staff/partner contact is maintained.</p>	<p>Improve confidence in the service/reporting.</p> <p>Improving collaborative working arrangements and confidence in reporting.</p>
Achievement of outcome		

Property		
Community Support – reputational risk around not being able to provide staffing resource to events/walkabouts.	X2 community engagement officers have been appointed.	Those living and working in Winchester will be provided with greater access to services and an opportunity to ‘have a say’ on Estate Improvements, feelings of safety and general community concerns.
Timescales		
Project capacity – Team cannot respond to all requests for operational support.	Broaden the partnership collaboration and provide greater resilience to the team via additional resources as described above.	Greater visible presence as a service and strengthening partnership activity.
Other		

## 11 SUPPORTING INFORMATION:

- 11.1 For the purpose of section 19 of the Police & Justice Act 2006, this committee acts as the council's crime and disorder committee and, as such, it is responsible for reviewing and scrutinising the decisions and the work of the CSP.
- 11.2 The Committee is asked to consider this report and associated appendices as part of its role as the council's crime and disorder committee.
- 11.3 The Community Safety Delivery Plan for 2023/24 focuses on 3 priority themes, they are:
- a) Domestic Violence and Abuse
  - b) Quality of Life
  - c) Priority Crime/High Harm

The information listed in **Appendix 1** is twofold, it outlines how the work of the CSP supports the council's plan to deliver a safer district to the benefit of all who live, work and visit Winchester.

It provides a Community Safety Delivery Plan update, by way of a progress report against the actions and objectives the Partnership has delivered upon during the period 1 April – 31 December 2023.

- 11.4 The data in **Appendix 2** is a crime summary provided by the police district commander Ch. Insp. Korine Bishop.
- 11.5 The data in **Appendix 3** shows the results of collaboration between the Community Safety Partnership and the council's Communication Team.
- 11.6 Examples of key achievements to date:
- a) **9** Criminal Behaviour Orders in place, aimed at combatting street related ASB and shoplifting
  - b) **1** Closure of a city centre cannabis factory
  - c) **3** successful grant funding bids, x2 focused on young people and 1 supporting the Night-Time Economy (NTE)
  - d) **3** fly tip prosecutions, **1** simple caution and **5** other cases either due in court or awaiting summons since November 2023
  - e) Increase in formal action taken for the domestic abuse police outcome rate from 7.7% to **9.3%**
  - f) Trinity daytime outreach service supported **44** individuals and engaged with **17** businesses within the reporting period

- g) Crime rates down within the reporting period by **16.1%** against the previous year, charge and summons were up by **11.4%**
- h) During the last year, the Neighbourhood Services and Community Safety team has worked with other services across the city council and externally with statutory and voluntary partners to deliver against priorities within the corporate strategy and associated delivery plans. Examples of that activity is listed below and cover the first **3** quarters of the 2023 financial year.

#### 11.7 Headline Performance:

- a) **Anti-Social Behaviour (ASB) Housing Tenancy**<sup>2</sup> – the council’s tenancy team had 100 new cases during Q3, **1** Acceptable Behaviour Contract was issued alongside a Notice of Extension, **2** Notices of Seeking Possession were served (property condition and ASB), **2** cases are currently listed in court, one awaiting a court date for a warrant and one adjourned for 6 months for the tenant to engage with CMHT/support services (one property condition and one ASB). The team are awaiting a further court date for a suspended possession order in relation to an ASB case. Other cases where action was required during Q3 include issuing **3** Notice of Seeking Possession (both drug related) and **1** Notice to Quit for tenancy fraud.
  - Drug related closure orders – **1** closure order granted within the reporting period.
  - Domestic Related reports – **15** cases and of those **9** were provided with target hardening, **2** were supported by tenancy sustainment and joint to sole tenancy completed, **2** were provided with advice and **2** requested management moves.
- b) **Fly Tip Enforcement** – **1652** reports were received via My Council Services (MCS) and **606** reported to Waste Data Flow. Of those **35** resulted in full investigation and **18** witness statements and **8** Interviews Under Caution (Police and Criminal Evidence – PACE) were undertaken. **2** FPNs were issued, **13** warning letters and **1** prosecution were recorded as outcomes. **Update:** quarter 4 data showed there were **1** further prosecution and **1** simple caution in January. **1** prosecution in February, **2** cases due in court in March and **3** further cases awaiting summons currently with Legal.
  - Fly Tip on private land – showed **45** reports came in from private landowners, resulting in **3** direct contacts with landowners. None of the cases resulted in full investigations. Within the first two quarters of the reporting year there was **234.44** tons of fly tip collected

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<sup>2</sup> Tenancy data - 2023/24 is the baseline year following the implementation of a new case management system which has allowed more accurate recording of cases and case types.

(December figures were not available at the time of writing this report).

- The current CCTV pilot resulted in **6** investigations.
- c) **Neighbourhood Services & Community Safety (ASB)** – the total number of reports within the reporting period via the Winchester App and those direct to the ASB lead was **255** of those **116** were online report forms received, (Your Winchester), showing **15** were rural, **90** urban and **11** anonymous.
- Direct reports to the ASB lead via email and telephone contact showed **139** within the reporting period, of those **86** cases were signposted/referred to internal and external organisations for further action and **28** were listed as duplication, **24** were no further action and **1** was anonymous.
  - Of the overall **255** recorded incidents, **40** resulted in no further action, **118** were referred to external agencies, **12** were anonymous, **40** same issues or people reporting action and **64** no further action.
  - Identified ASB hotspot locations – resulted in **9** referred to ASB panel, ranging from car parks, empty property, residential areas and public open space. Interventions included physical changes to the immediate area, collaboration between partner agencies (signposting/referral, shared intelligence), targeted operations, street briefs, high visibility patrols and awareness raising campaigns on how to report ASB.
- d) Grant funding – **2** successful bids to the OPCC from the emerging needs fund for youth outreach in Highcliffe via StreetReach (**£10,200**) and 1-1 mentoring sessions for up to 25 young people in the Stanmore/city centre area via the Legacy project (**£24,897.50**).
- e) Community Engagement – **13** ASB related activities were undertaken within the reporting period and included direct contact across a variety of locations with **182** residents and a further **12** young people who joined the partnership in a targeted young person event at the leisure centre.
- The Neighbourhood Services & Community Safety Team launched QR codes via citizen space earlier in the year to encourage continuous feedback about ASB concerns and feelings of safety. Within this reporting period we received **72** responses via QR code usage.
  - Community Engagement Officers came into post early Summer to encourage greater resident engagement with the city council. Within



this reporting period, officers have made direct contact with **495** residents.

- Walkabouts were undertaken across **9** locations and included Winnall, Weeke x**2**, Badger Farm, Olivers Battery, Stanmore x**3**, Colden Common, Denmead, Kingsworthy and Bishops Waltham. All elected members will be provided with an opportunity to undertake a Walkabout in their Ward.
- Freshers Fayre resulted in **80** students engaged with officers at the University of Winchester and of those **52** completed surveys. Likewise **120** students from Southampton University School of Arts engaged with officers and of those **87** completed surveys.
- The Community Engagement Officers invite residents to complete surveys at engagement events. Between July and December there were **234** ASB and Feelings of Safety surveys completed.

- f) **Hampshire & Isle of Wight Fire & Rescue Service (HIWFRS)** attended a total of **190** fire related incidents<sup>3</sup> within the reporting period and **46** Road Traffic Collisions (RTC's). Of the 46 RTC's, **24** required HIWFRS to extract the occupants. These figures remain consistent in comparison with historic data, showing a slight increase.

## 12 OTHER OPTIONS CONSIDERED AND REJECTED

- 12.1 The Council is a responsible authority within the Community Safety Partnership and has a statutory duty to deliver against crime and disorder. There is no other option for consideration.

### BACKGROUND DOCUMENTS:-

#### Previous Committee Reports:-

[SC081 – ANNUAL COMMUNITY SAFETY PERFORMANCE UPDATE](#)

#### Other Background Documents:-

[Winchester Community Safety Partnership – Annual Delivery Plan 2023/2024](#)

### APPENDICES:

Appendix 1. Winchester Community Safety Partnership – Annual Delivery Plan 2023/2024 (April to December)

Appendix 2. Police District Commander Summary

Appendix 3. Community Safety – Social Media Analysis

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<sup>3</sup> Fire related incidents – cannot be deemed as arson related until a joint fire investigation has been concluded post incident. The term Arson has legal implications and does not form part of HIWFRS data capture.